



TransPennine Express Performance Transparency Report

2026/27 Period 2:
3rd May to 30th May 2026

TransPennine Express Performance Transparency Report

Overall Performance Summary

TransPennine Express Planned and Cancelled Services

Services originally planned in the Timetable	Services fully removed from the timetable prior to the planned day of operation (Full Cancellations)*		Planned services on the day +	On the Day Cancellations**		Services operated in full on the Day	Services partially removed from the timetable prior to the planned day of operation (Part Cancellations)***	
	TransPennine Express #	Other Industry ~		TransPennine Express #	Other Industry ~		TransPennine Express #	Other Industry ~
9967	18	0	9949	219	492	9236	10	1

* This includes adjustments made for the impact of large incidents or short term resource changes (sometimes referred to as 'P-coded cancellations')

** Includes trains cancelled on the day for either all or a part of their planned journey.

*** These services ran for part of their planned journey (these are also counted as 'P-coded cancellations for the cancelled section')

Changes made due to TransPennine Express causes such as fleet technical or traincrew related issues

~ Changes made due to other industry (not TransPennine Express) causes such as major infrastructure defects or the effects of severe weather (e.g. storms, flooding)

+ These numbers form the basis on which periodic industry performance numbers are calculated

Last Period TransPennine Express Performance Results

On Time	Time to 3	Time to 15	Cancellations	Missed Stops	Short Formations
51.22%	70.36%	93.17%	4.77%	3.79%	0.66%

Definitions

On Time

The percentage of recorded station stops where the train arrived less than one minute later than its advertised time.

Time to 3

The percentage of recorded station stops where the train arrived less than three minutes later than its advertised time.

Time to 15

The percentage of recorded station stops where the train arrived less than 15 minutes later than its advertised time.

Cancellations

The percentage of services that were cancelled. A part cancellation (counting for half a full cancellation) is when a train fails to stop at one or more of its station stops but completes over 50% of its planned journey. A full cancellation is when a train completes less than 50% of its planned journey.

Missed Stations

The percentage of stations not called at, either through cancellations or fail to stops.

Short Formations

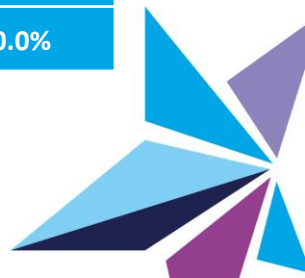
The percentage of services that run with less capacity than agreed as per our train plan.



TransPennine Express Performance Transparency Report

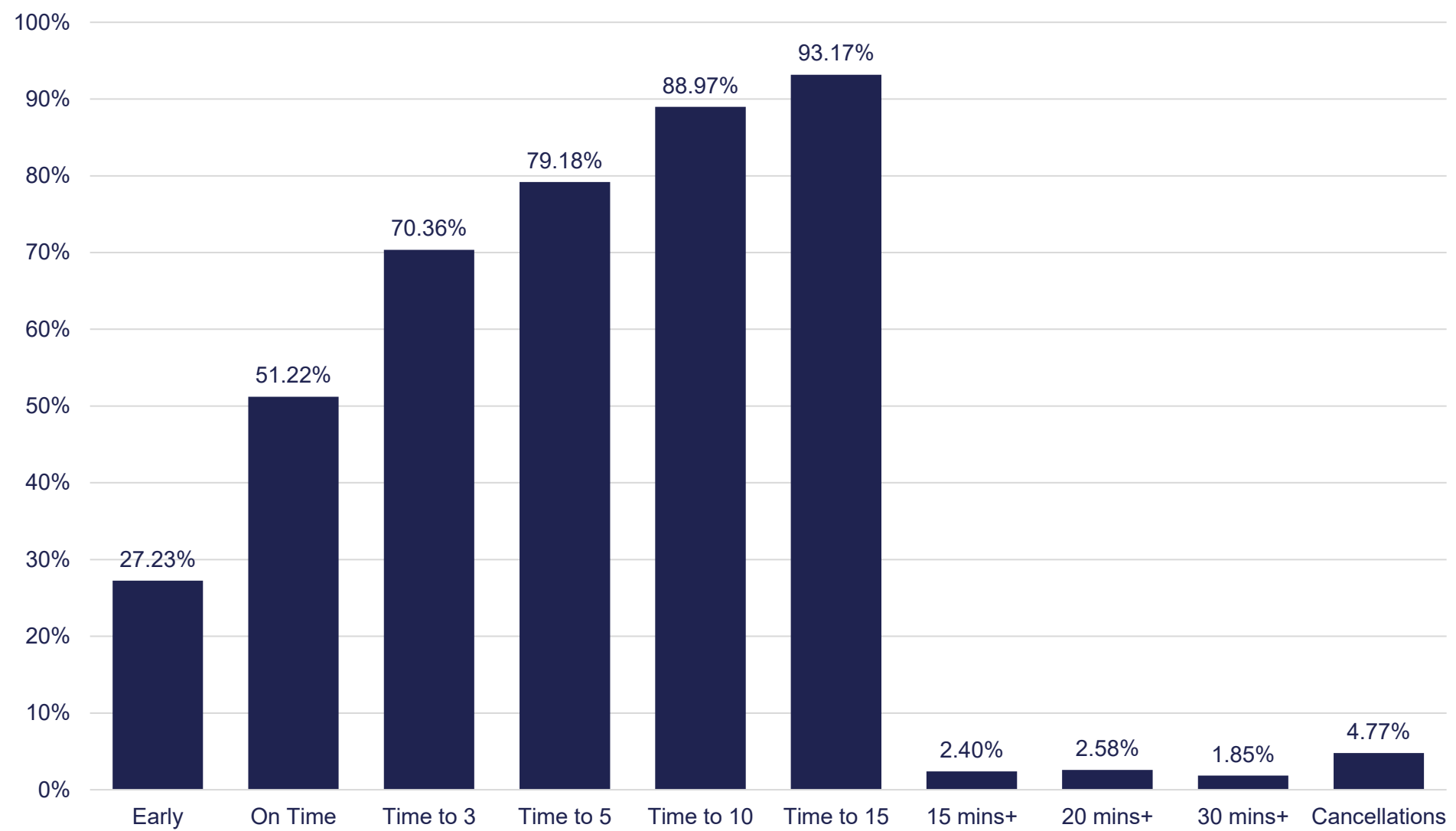
Last Period Service Group Results

	Cancellations	On Time	Time to 3	Time to 15	Trains Arriving 30 - 59 Mins Late	Trains Arriving 60 - 119 Mins Late	Trains Arriving Over 120 Mins Late	Short Formations
Liverpool to Hull	30.5	58.3%	77.1%	96.4%	7	0	0	3
	2.3%				0.5%	0.0%	0.0%	0.2%
Manchester Airport to Redcar/Saltburn	118.0	42.4%	61.3%	90.6%	15	2	0	33
	8.1%				1.0%	0.1%	0.0%	2.7%
Manchester - Huddersfield - Leeds - York Stopping Services	40.0	66.7%	84.2%	98.0%	7	0	0	0
	1.9%				0.3%	0.0%	0.0%	0.0%
Manchester to Scarborough	34.0	59.8%	75.3%	92.4%	33	2	0	0
	3.3%				3.2%	0.2%	0.0%	0.0%
Liverpool to Newcastle and Newcastle to Edinburgh	83.5	53.7%	73.5%	94.2%	32	1	0	3
	4.8%				1.8%	0.1%	0.0%	0.2%
Liverpool to Cleethorpes	96.0	42.7%	63.7%	90.3%	22	1	0	22
	8.2%				1.9%	0.1%	0.0%	2.2%
Manchester Airport and Liverpool to Glasgow and Edinburgh	73.0	44.4%	65.0%	92.6%	19	3	0	0
	6.4%				1.7%	0.3%	0.0%	0.0%



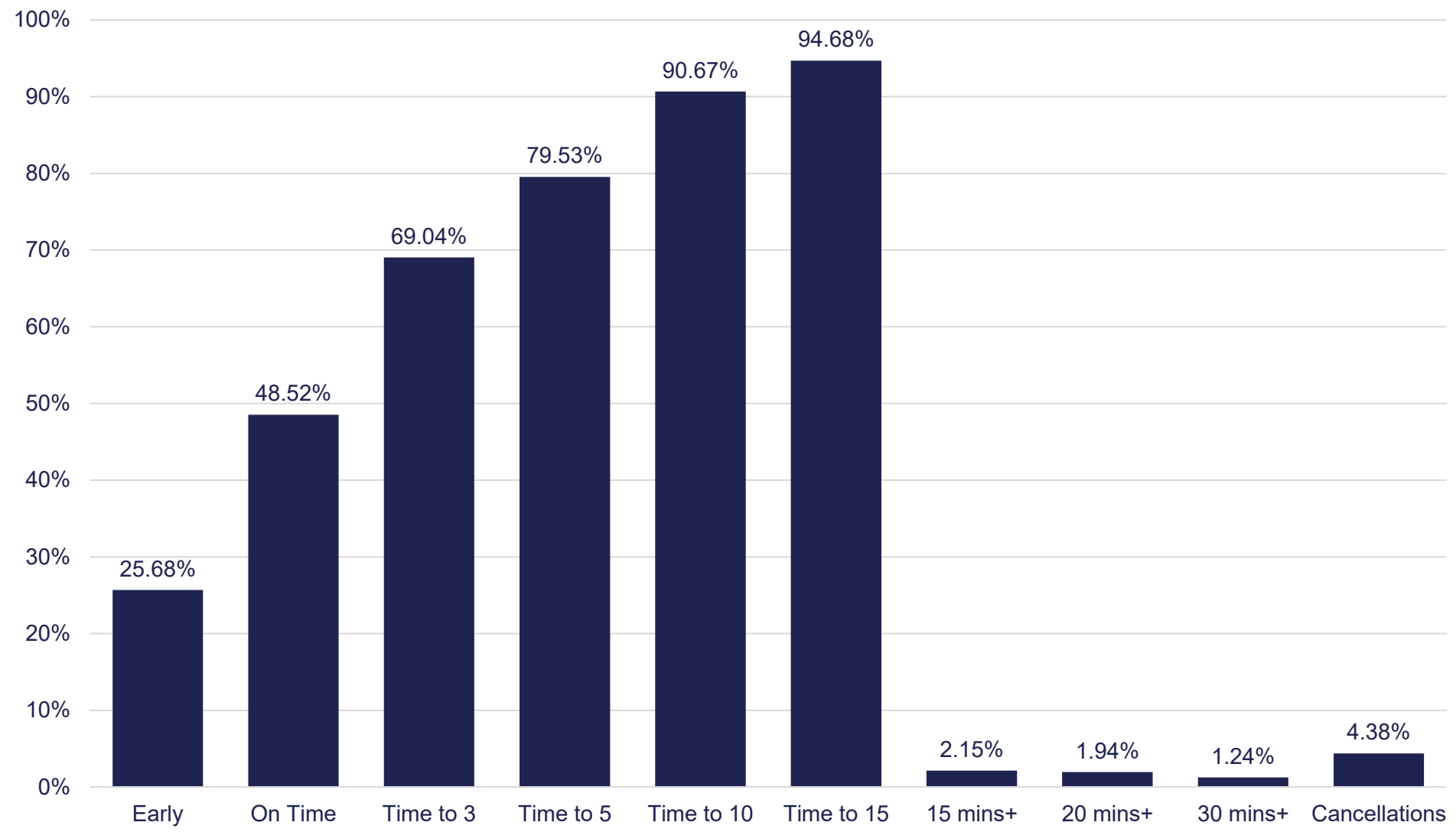
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Last Period Punctuality at All Recorded Station Stops



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Moving Annual Average Punctuality at All Recorded Station Stops



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Last Period Top 10 Incidents

Date	Incident	Party Causing Delay	Number of Trains Cancelled or Delayed	Total Minutes of Delay	Total Cancellations (Part Cancellations Count as 0.5)
Wednesday 13th May	Tree on the line at Sowerby Bridge	Network Rail	64	1587	15.5
Friday 22nd May	Overhead electric line trip at Darlington	Network Rail	72	1173	12.5
Monday 18th May	Fatality at Northallerton	Network Rail	42	631	12.5
Friday 15th May	Track defect at Colton Junction	Network Rail	38	491	7.0
Wednesday 13th May	Track circuit failure at Bootle Branch Junction	Network Rail	62	245	16.0
Tuesday 19th May	Points failure at Symington ground frame signal box	Network Rail	21	698	9.0
Wednesday 27th May	Object on the overhead electric line at Carnforth	Network Rail	27	615	9.5
Wednesday 27th May	Track circuit failure at Manchester Airport	Network Rail	30	212	8.0
Sunday 3rd May	Fatality at Chorley	Network Rail	19	289	7.5
Tuesday 26th May	Ill passenger on 9E17 at Huddersfield	TransPennine Express	22	533	6.0



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Last Period Severely Disrupted Days

Route	Date	Time to 3	Time to 15	Cancellations	Major Incidents
Manchester Airport to Redcar/Saltburn	Monday 18th May	59%	83%	22%	Fatality at Northallerton
Manchester Airport to Redcar/Saltburn	Tuesday 26th May	37%	75%	22%	Ill passenger on 9E17 at Huddersfield
Manchester - Huddersfield - Leeds - York Stopping Services	Thursday 28th May	44%	93%	21%	Loss of signalling at Castleford
Liverpool to Newcastle and Newcastle to Edinburgh	Thursday 14th May	77%	97%	28%	Warkworth level crossing failure
Liverpool to Cleethorpes	Tuesday 19th May	46%	70%	30%	Track fault in Disley tunnel
Liverpool to Cleethorpes	Friday 22nd May	43%	80%	26%	Points failure at Edge Hill and several class 185 train faults
Liverpool to Cleethorpes	Tuesday 26th May	31%	65%	24%	Brocklesby points failure and several class 185 train faults
Manchester Airport and Liverpool to Glasgow and Edinburgh	Wednesday 27th May	51%	75%	37%	Object on the overhead electric line at Carnforth
Manchester Airport and Liverpool to Glasgow and Edinburgh	Sunday 3rd May	69%	87%	29%	Fatality at Chorley

A day is considered a severely disrupted day at the sub-operator level if the cancellations score is 20% or higher



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Last Period Severely Disrupted Days

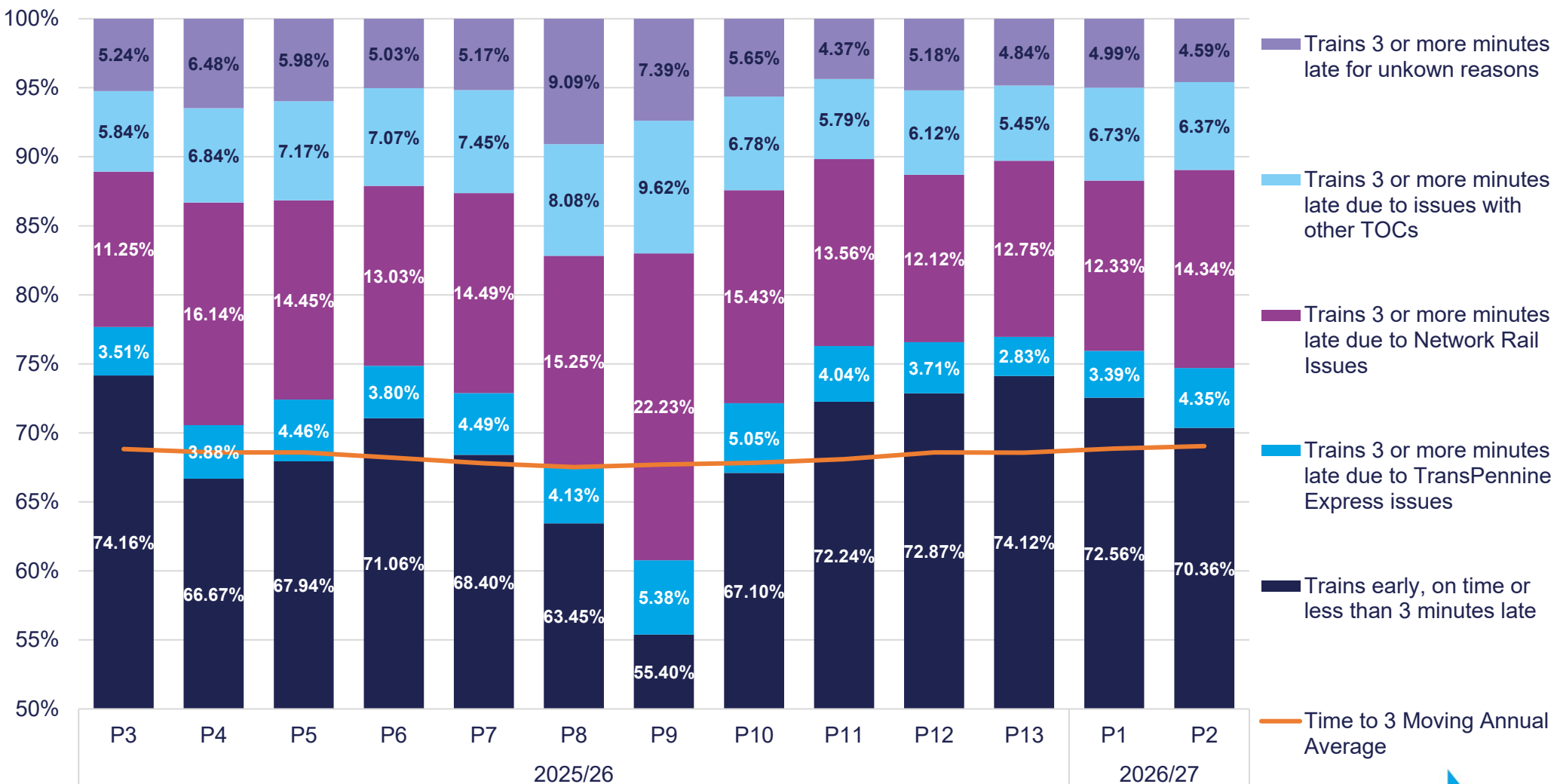
Route	Date	Time to 3	Time to 15	Cancellations	Major Incidents
Manchester Airport and Liverpool to Glasgow and Edinburgh	Tuesday 5th May	54%	90%	27%	Class 397 train availability
Manchester Airport and Liverpool to Glasgow and Edinburgh	Tuesday 19th May	66%	84%	21%	Points failure at Symington ground frame signal box

A day is considered a severely disrupted day at the sub-operator level if the cancellations score is 20% or higher



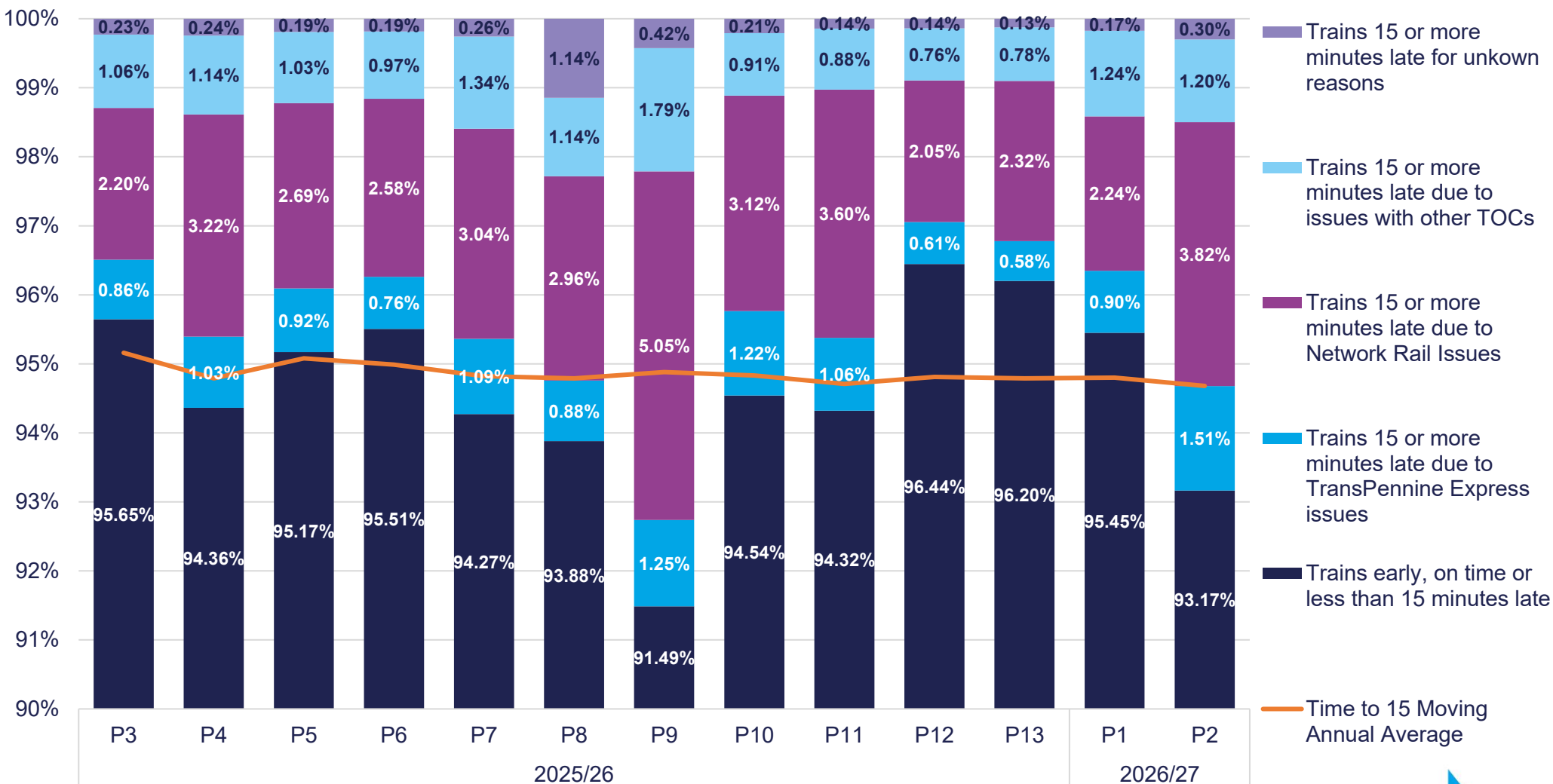
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Cause of Time to 3 Loss



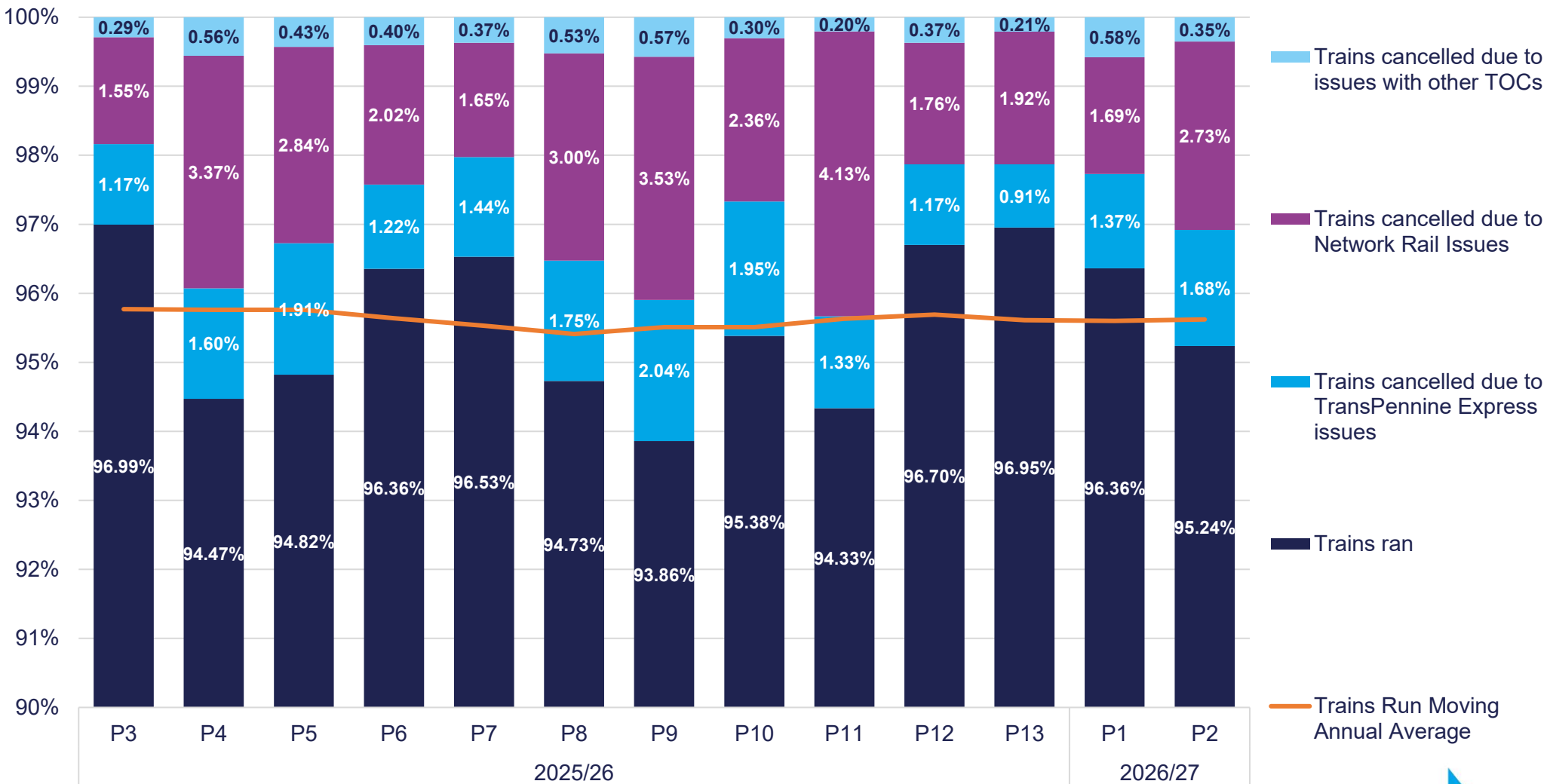
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Cause of Time to 15 Loss



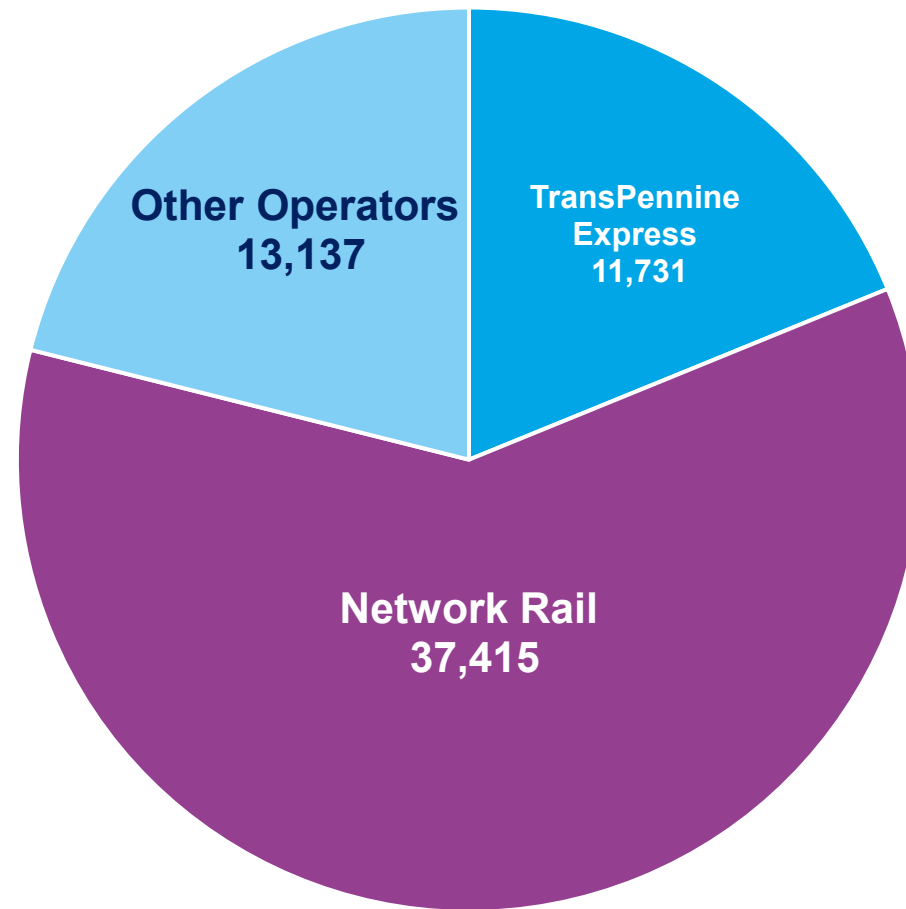
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Cause of Cancellations



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Last Period Delay Minutes Causation



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Last Period Station Performance

Station	Time to 3	Cancellations	Station	Time to 3	Cancellations
Alnmouth For Alwick	78.0%	6.1%	Darlington	74.6%	4.5%
Althorpe	72.4%	12.1%	Dewsbury	59.3%	2.6%
Barnetby	65.6%	4.6%	Doncaster	61.2%	4.2%
Berwick-Upon-Tweed	84.8%	5.7%	Dore & Trolley	63.1%	1.8%
Birchwood	69.0%	9.1%	Dunbar	79.5%	4.8%
Bolton	60.5%	4.3%	Durham	74.9%	4.3%
Brough	81.3%	2.2%	Eaglescliffe	60.9%	2.7%
Carlisle	64.7%	3.1%	East Linton	78.5%	4.8%
Carstairs	79.2%	4.0%	Edinburgh	79.6%	3.7%
Castleford	82.6%	2.7%	Gatley	72.4%	0.9%
Chester-Le-Street	68.7%	4.3%	Garforth	55.8%	0.0%
Cleethorpes	78.1%	4.1%	Gilberdyke	95.2%	8.7%
Cramlington	90.5%	12.5%	Glasgow Central	74.1%	5.1%
Cross Gates	80.2%	0.0%	Greenfield	86.1%	2.4%
Crowle	70.0%	11.8%	Grimsby Town	76.6%	4.1%



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Last Period Station Performance

Station	Time to 3	Cancellations	Station	Time to 3	Cancellations
Habrough	67.1%	4.8%	Manchester Airport	78.1%	5.9%
Hatfield & Stainforth	63.3%	11.8%	Manchester Oxford Road	59.3%	4.1%
Haymarket	71.4%	2.1%	Manchester Piccadilly	72.7%	3.5%
Howden	77.2%	3.1%	Manchester Victoria	70.0%	2.3%
Huddersfield	73.7%	2.1%	Marsden	85.5%	2.3%
Hull	87.5%	2.2%	Meadowhall	53.2%	4.0%
Irlam	60.6%	10.6%	Middlesborough	65.2%	12.2%
Kirk Sandall	46.2%	23.5%	Mirfield	44.0%	7.5%
Lancaster	55.2%	2.7%	Morpeth	76.0%	6.1%
Lea Green	73.2%	3.5%	Mossley	84.8%	2.4%
Leeds	65.4%	2.1%	Motherwell	65.3%	5.1%
Lockerbie	55.4%	3.7%	Newcastle	78.2%	4.1%
Liverpool Lime Street	72.7%	4.6%	Newton-Le-Willows	77.4%	3.3%
Liverpool South Parkway	70.0%	10.3%	Normanton	82.0%	3.0%
Malton	83.0%	1.9%	Northallerton	66.8%	3.5%



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Station	Time to 3	Cancellations	Station	Time to 3	Cancellations
Oxenholme Lake District	53.0%	2.9%	South Milford	75.0%	0.0%
Penrith North Lakes	59.2%	3.0%	St. Helens Central	85.7%	5.8%
Preston	67.0%	3.0%	Stockport	58.9%	2.8%
Redcar Central	68.3%	21.4%	Thirsk	61.1%	3.2%
Reston	81.3%	5.2%	Thornaby	64.5%	3.6%
Rotherham Central	86.4%	4.3%	Thorne South	72.4%	12.1%
Saltburn	62.4%	22.7%	Urmston	59.0%	10.1%
Scarborough	84.8%	1.9%	Wakefield Kirkgate	80.6%	3.1%
Scunthorpe	65.0%	6.0%	Warrington Central	71.4%	9.0%
Seamer	83.0%	1.9%	Warrington West	74.1%	7.9%
Selby	74.4%	2.3%	Wigan North Western	74.5%	5.8%
Sheffield	54.4%	3.0%	Yarm	56.4%	2.5%
Slaithwaite	82.2%	2.7%	York	73.4%	2.2%
Stalybridge	84.6%	2.2%			

