

Taking A Rail Replacement Bus



Sometimes I want to take a train ride, but the train is not able to take me where I want to go.



This means at times I might have to get a bus instead. This is okay.



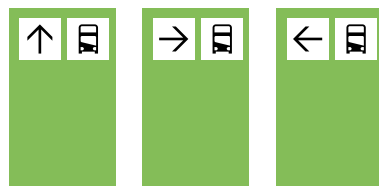
This will be arranged for me by staff who work at the train station.



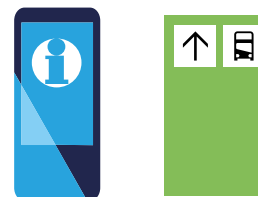
I will go outside the train station to the bus stop.



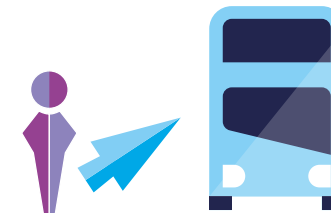
If the station has staff, they will show me where I need to wait and tell me what time the bus will be.



I can follow the green signs with a picture of a bus on them to show me where to wait.



At times, there might not be any staff. I can use the help points instead and follow the green signs.



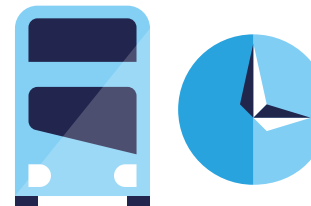
I will get on the bus.



I do not need a different ticket. I will use my train ticket.



The bus will stop at the stations my train would have for other customers to also get on.



Sometimes the bus might take slightly longer to get me to where I wanted to go. This is okay.



I will get off the bus when I arrive at my destination.

It is okay to take the rail replacement bus instead if the train cannot take me to my destination.