

TransPennine Express (TPE) is a train operating company that is operated under DFTO as Transpennine Trains Ltd. TPE is focused on delivering a sustainable service for the benefit of our customers, the environment, and for communities in the North of England and into Scotland.

Our services offer a sustainable travel alternative to air and road and operate over three routes. The North route operates from Liverpool Lime St to Edinburgh via Manchester, Huddersfield, Leeds and York, with destinations including Hull, Scarborough, Saltburn and Newcastle. The South Route operates from Liverpool Lime St to Cleethorpes via Manchester, Sheffield and Doncaster; and the Anglo-Scottish Route operates from Liverpool Lime St/Manchester Airport to Edinburgh and Glasgow via Preston, Lancaster and Carlisle.

Our environmental sustainability policy commitments enable and support modal shift in line with the UK's transport decarbonisation goals. The TPE Sustainability Strategy has established a blueprint under four pillars for sustainability. Carbon and Air and Beyond Carbon pillars strategically focus on improving the environmental performance of TPE, whilst ensuring action is taken to protect and enhance the environment.

In delivering against this policy, we will:

- Maintain our ISO 14001 certified environmental management system, fulfil our compliance obligations and understand the risks and opportunities to minimising environmental impacts, which inform our business plan objectives and targets.
- Continually assess and review our performance at least annually, tracking against our compliance obligations, objectives, targets, and periodic key performance indicators.
- Plan to take action to deliver continual improvements to our fleet and managed stations, working collaboratively across the rail industry and with interested parties to protect the environment, build resilience to a changing climate, prevent pollution, and enhance performance where possible.
- Take actions to minimise the impact of environmental nuisance associated with our activities, such as noise or air emissions, through working with stakeholders, ongoing monitoring and reporting, prompt complaint response, and a proactive approach to idling reduction.
- Apply a hierarchy of control to target resource conservation, including energy and material consumption.
- Offer and develop our service that supports modal shift within our geographical operational area, with the railway and our managed stations at the heart of an integrated transport system. This includes supporting our customers to continue

to travel by train through disruption, minimising the inconvenience of alternative travel arrangements via use of diversionary rail routes where possible as part of our customer handling plans.

- Apply the waste hierarchy and circular economy principles across our operations, including minimising waste through focused reuse partnerships, targeted recycling initiatives and improvements in waste recycling facilities, and a more sustainable catering offer.
- Identify and deliver efficiency and decarbonisation projects that reduce our carbon impact in line with a science-based approach.
- Engage our people in our commitment to the protection of the environment and conservation of resources through targeted training and awareness campaigns.
- Work closely with railway partners to support local communities and bring forward projects that are good for nature and people in line with our wider sustainability commitments.

Our policy commitments above will be reviewed on a regular basis. In setting out our commitments we publicly declare our environmental ambitions. Everyone at TPE is required to work sustainably and support the delivery of our commitments. It is only by working together and across the railway industry that we will continue to attract customers to use rail as the most environmentally beneficial form of transport.

Signature



Chris Jackson
Managing Director