

Performance at Hull Paragon

How are we performing for our customers?

Four week period from
6 January to 1 February

PunctualityCancelled



82.3%1.3%



77.1%4.8%



86.4%7.0%

North & East Route

74.8%5.1%

What are we doing to improve?

Next three months:

Work to replace the signalling system in Hull is underway which will help make the railway more reliable.

Next year:

Reducing trespass incidents by limiting access points

Longer-term:

Completion of the Transpennine Route Upgrade and operating new, more reliable electric trains.

Punctuality is the percentage of trains that arrived within three minutes of the scheduled time. Cancelled means the percentage of trains that were scheduled to, but did not call at this station - this does not include station calls removed from the plan prior to 22:00 the day before. Services provided by open access operators (Hull Trains) are not included in these statistics.