

### **Train performance at**

## **Dewsbury railway station**

How reliable were train services at Dewsbury station recently?

4-week period from 1 to 29 April	Train punctuality at Dewsbury	Trains cancelled at Dewsbury
TRANSPENNINE EXPRESS	55.4%	0.7%
NORTHERN	75.7%	21.2%
North & East Route:	80.9%	2.3%

# **(i)**

## What are we doing to improve?

#### **Next three months:**

We remain focused on running the most reliable service for customers while major engineering work is taking place

#### **Next year:**

We are working to improve reliability across our fleet of trains which will increase availability

#### Longer-term:

Completion of the Transpennine Route Upgrade and introduction of new trains.

#### **Chris Jackson, Managing Director TransPennine Express**

Punctuality is the percentage of trains that arrived within three minutes of the scheduled time.

Cancelled means the percentage of trains that were scheduled to, but didn't, stop at this station. This does not include trains which didn't stop at this station if the decision was made before 22:00 the previous day.





