

### **Train performance at**

## Middlesbrough railway station

How reliable were train services at Middlesbrough station recently?

4-week period from 1 to 29 April	Train punctuality at Middlesbrough	Trains cancelled at Middlesbrough
TRANSPENNINE EXPRESS	80.8%	0.3%
NORTHERN	81.1%	4.3%
North & East Route:	80.9%	2.3%

# **(i)**

## What are we doing to improve?

#### **Next three months:**

Improved identification of antisocial behaviour to reduce incidents on our trains **Next year:** 

Network Rail will be replacing the signalling at York to improve reliability and allow more efficient running of services

### Longer-term:

Completion of the Transpennine Route Upgrade and introduction of new trains.

### **Chris Jackson, Managing Director TransPennine Express**

Punctuality is the percentage of trains that arrived within three minutes of the scheduled time.

Cancelled means the percentage of trains that were scheduled to, but didn't, stop at this station. This does not include trains which didn't stop at this station if the decision was made before 22:00 the previous day.





