





Train performance at Thornaby railway station

How reliable were train services at Thornaby station recently?

4-week period from 1 to 29 April	Train punctuality at Thornaby	Trains cancelled at Thornaby
	78.7%	1.7%
 NORTHERN	79.4%	6.9%
North & East Route:	80.9%	2.3%



What are we doing to improve?

Next three months:

Improved identification of antisocial behaviour to reduce incidents on our trains

Next year:

Network Rail will be replacing the signalling at York to improve reliability and allow more efficient running of services

Longer-term:

Completion of the Transpennine Route Upgrade and introduction of new trains.

Chris Jackson, Managing Director TransPennine Express

Punctuality is the percentage of trains that arrived within three minutes of the scheduled time.

Cancelled means the percentage of trains that were scheduled to, but didn't, stop at this station. This does not include trains which didn't stop at this station if the decision was made before 22:00 the previous day.