






# Train performance at Hull Paragon railway station

How reliable were train services at Hull Paragon station recently?

4-week period from 1 April to 2 May	Train punctuality at Hull Paragon	Trains cancelled at Hull Paragon
	87.8%	1.4%
	83.8%	2.1%
	76.4%	0.5%
<b>North &amp; East Route:</b>	<b>81.9%</b>	<b>2.1%</b>

## What are we doing to improve?

### Next three months:

Improving the labelling of on train facilities to help customers get to the train door that they need without delay.

### Next year:

Plans are in place for technical improvements on our trains to improve their reliability.

### Longer-term:

Completion of the Transpennine Route Upgrade and operating new, more reliable trains.

**Chris Jackson, Managing Director TransPennine Express**

Punctuality is the percentage of trains that arrived within three minutes of the scheduled time.

Cancelled means the percentage of trains that were scheduled to, but didn't, stop at this station. This does not include trains which didn't stop at this station if the decision was made before 22:00 the previous day.

