



Train performance at Brough railway station

How reliable were train services at Brough station recently?

4-week period from 27 April to 24 May	Train punctuality at Brough	Trains cancelled at Brough
	83.6%	1.7%
	77.7%	3.3%
	82.9%	2.8%
North & East Route:	78.9%	2.8%

What are we doing to improve?

Next three months:

Training more members of staff to strengthen our resilience when things go wrong

Next year:

Reducing trespass incidents by limiting access points in Hull

Longer-term:

Completion of the Transpennine Route Upgrade and introduction of new trains

Chris Jackson, Managing Director TransPennine Express

Punctuality is the percentage of trains that arrived within three minutes of the scheduled time.

Cancelled means the percentage of trains that were scheduled to, but didn't, stop at this station. This does not include trains which didn't stop at this station if the decision was made before 22:00 the previous day.