



Train performance at Thornaby railway station

How reliable were train services at Thornaby station recently?

4-week period from 27 April to 24 May	Train punctuality at Thornaby	Trains cancelled at Thornaby
	65.1%	4.3%
 NORTHERN	77.9%	2.5%
North & East Route:	78.9%	2.8%

What are we doing to improve?

Next three months:

Working with British Transport Police to improve identification of anti-social behaviour to reduce incidents on our trains

Next year:

Network Rail will be replacing the signalling at York to improve reliability and allow more efficient running of services

Longer-term:

Completion of the Transpennine Route Upgrade and introduction of new trains

Chris Jackson, Managing Director TransPennine Express

Punctuality is the percentage of trains that arrived within three minutes of the scheduled time.

Cancelled means the percentage of trains that were scheduled to, but didn't, stop at this station. This does not include trains which didn't stop at this station if the decision was made before 22:00 the previous day.