





## Train performance at Huddersfield railway station

How reliable were train services at Huddersfield station recently?

4-week period from 25 May to 21 June	Train punctuality at Huddersfield	Trains cancelled at Huddersfield
	70.4%	0.9%
 NORTHERN	86.3%	1.6%
North & East Route:	79.0%	1.9%

### What are we doing to improve?

**Next three months:**

We remain focused on running the most reliable service for customers while major engineering work is taking place

**Next year:**

We are setting up a group, including Kirklees Council and local health care authorities, to reduce the number of concern for welfare incidents at our stations

**Longer-term:**

Completion of the Transpennine Route Upgrade and introduction of new trains

**Chris Jackson, Managing Director TransPennine Express**

Punctuality is the percentage of trains that arrived within three minutes of the scheduled time.

Cancelled means the percentage of trains that were scheduled to, but didn't, stop at this station. This does not include trains which didn't stop at this station if the decision was made before 22:00 the previous day.