How reliable were train services at Yarm station recently?

4-week period from 25 May to 21 June	Train punctuality at Yarm	Trains cancelled at Yarm
TRANSPENNINE	69.3%	0.1%
North and East Route:	79.0%	1.9%

(i)

What are we doing to improve?

Next three months:

Working with British Transport Police to improve identification of anti-social behaviour to reduce incidents on our trains

Next year

Network Rail will be replacing the signalling at York to improve reliability and allow more efficient running of services

Longer-term:

Completion of the Transpennine Route Upgrade and introduction of new trains

Chris Jackson, Managing Director TransPennine Express

Punctuality is the percentage of trains that arrived within three minutes of the scheduled time.

Cancelled means the percentage of trains that were scheduled to, but didn't, stop at this station. This does not include trains which didn't stop at this station if the decision was made before 22:00 the previous day.





