



Train performance at Brough railway station

How reliable were train services at Brough station recently?

4-week period from 26 July to 22 August	Train punctuality at Brough	Trains cancelled at Brough
	77.1%	3.9%
	72.6%	3.4%
	68.9%	1.6%
North & East Route:	78.6%	3.3%



What are we doing to improve?

Next three months:

Improving the labelling of on train facilities to help customers get to the train door that they need without delay.

Next year:

Plans are in place for technical improvements on our trains to improve their reliability.

Longer-term:

Completion of the Transpennine Route Upgrade and operating new, more reliable trains.

Chris Jackson, Managing Director TransPennine Express

Punctuality is the percentage of trains that arrived within three minutes of the scheduled time.

Cancelled means the percentage of trains that were scheduled to, but didn't, stop at this station. This does not include trains which didn't stop at this station if the decision was made before 22:00 the previous day.

