# Train performance at

## Grimsby Town railway station

## How reliable were train services at Grimsby Town station recently?

| 4-week period from 20 September to 17 October | Trains punctuality at Grimsby Town | Trains cancelled at Grimsby Town | Customer satisfaction with train company 12 October 2025 to 31 March 2026 |
|---|---|---|---|
| TRANSPENNINE EXPRESS | 79.9% | 1.6% | 87% |
| EMR | 84.4% | 1.2% | 82% |

## What are we doing to improve:

**Next three months**:
Focusing on the successful delivery of major events, including Armed Forces Day.
**Next year:**
Plans are in place for technical upgrades to our fleet to enhance reliability.
**Longer-term:**
We're working closely with Network Rail to speed up journeys by modernizing the line—including reducing the number of foot crossings, which can cause delays.

**Chris Jackson, Managing Director TransPennine Express**

**Punctuality is the percentage of trains that arrived within three minutes of the scheduled time.**

**Cancelled means the percentage of trains that were scheduled to, but didn't stop, at this station. This does not include trains which didn't stop at this station if the decision was made before 22:00 the previous day.**

**Customer satisfaction is based on the results of the Rail Customer Experience Survey and is the percentage of journeys with that train company that were rated "Very satisfied" or "Fairly satisfied", when answering the question "Overall, how satisfied or dissatisfied were you with your entire train journey from A to B".**

National Rail NetworkRail