



Train performance at Selby railway station

How reliable were train services at Selby station recently?

4-week period from 14 September to 11 October	Train punctuality at Selby	Trains cancelled at Selby
	77.3%	2.1%
 NORTHERN	75.4%	2.2%
North & East Route:	76.6%	2.5%



What are we doing to improve?

Next three months:

We’re investing in more training so we can continue improving our service for customers

Next year:

Reviewing our timetables and exploring opportunities, where possible, to deliver enhanced reliability

Longer-term:

Completion of the TransPennine Route Upgrade and introduction of new trains

Chris Jackson, Managing Director TransPennine Express

Punctuality is the percentage of trains that arrived within three minutes of the scheduled time.

Cancelled means the percentage of trains that were scheduled to, but didn’t, stop at this station. This does not include trains which didn’t stop at this station if the decision was made before 22:00 the previous day.