





Train performance at Thornaby railway station

How reliable were train services at Thornaby station recently?

4-week period from 14 September to 11 October	Train punctuality at Thornaby	Trains cancelled at Thornaby
	63.5%	1.8%
 NORTHERN	80.5%	3.3%
North & East Route:	76.6%	2.5%



What are we doing to improve?

Next three months:

We’re working with Network Rail on the way we respond to trespass incidents on the railway, so we can return services to normal as quickly and safely as possible

Next year:

Introduction of a new industry timetable in December on the East Coast Mainline which will allow services to run more efficiently

Longer-term:

Completion of the TransPennine Route Upgrade and introduction of new trains

Chris Jackson, Managing Director TransPennine Express

Punctuality is the percentage of trains that arrived within three minutes of the scheduled time.

Cancelled means the percentage of trains that were scheduled to, but didn’t, stop at this station. This does not include trains which didn’t stop at this station if the decision was made before 22:00 the previous day.