

### Train performance at

## **Hull Paragon railway station**

How reliable were train services at Hull Paragon station recently?

4-week period from 12 October to 8 November	Train punctuality at Hull Paragon	Trains cancelled at Hull Paragon
TRANSPENNINE EXPRESS	82.0%	1.9%
NORTHERN	70.1%	1.9%
L <b>NE</b> R	80.9%	4.2%
North & East Route:	72.0%	1.9%

# **(i)**

### What are we doing to improve?

#### **Next three months:**

We're managing delayed services better, so they have less impact on the rest of the timetable

### **Next year:**

We're planning technical upgrades to our trains to make them more reliable **Longer-term**:

Completion of the Transpennine Route Upgrade and introduction of new trains

#### **Chris Jackson, Managing Director TransPennine Express**

Punctuality is the percentage of trains that arrived within three minutes of the scheduled time.

Cancelled means the percentage of trains that were scheduled to, but didn't, stop at this station. This does not include trains which didn't stop at this station if the decision was made before 22:00 the previous day.





