

### **Train performance at**

## Scarborough railway station

How reliable were train services at Scarborough station recently?

| 4-week period from 12<br>October to 8 November | Train punctuality at Scarborough | Trains cancelled at Scarborough |
|--|----------------------------------|---------------------------------|
| TRANSPENNINE                                   | 89.4%                            | 0.7%                            |
| NORTHERN                                       | 87.1%                            | 1.8%                            |
| North & East Route:                            | 72.0%                            | 1.9%                            |

# **(i)**

### What are we doing to improve?

#### **Next three months:**

Working with the wider rail industry to support the launch of the new timetable on the East Coast Mainline

#### **Next year:**

We're planning technical upgrades to our trains to make them more reliable **Longer-term:** 

Completion of the Transpennine Route Upgrade and introduction of new trains

**Chris Jackson, Managing Director TransPennine Express** 

Punctuality is the percentage of trains that arrived within three minutes of the scheduled time.

Cancelled means the percentage of trains that were scheduled to, but didn't, stop at this station. This does not include trains which didn't stop at this station if the decision was made before 22:00 the previous day.





