





Train performance at Cleethorpes railway station

How reliable were train services at Cleethorpes station recently?

4-week period from 9 November to 6 December	Train punctuality at Cleethorpes	Trains cancelled at Cleethorpes
	72.9%	1.8%
	67.3%	5.7%
North & East Route:	65.9%	3.2%

What are we doing to improve?

- Next three months:**
We’re focusing on the upcoming timetable change and the positive enhancements it will bring for customers
- Next year:**
We’re improving the signs for on-board facilities so passengers can reach the right door more easily and without delay
- Longer-term:**
We’re working closely with Network Rail on ways of improving the line to make services faster, including reducing the number of foot crossings, which can slow trains down

Chris Jackson, Managing Director TransPennine Express

Punctuality is the percentage of trains that arrived within three minutes of the scheduled time.
Cancelled means the percentage of trains that were scheduled to, but didn’t, stop at this station. This does not include trains which didn’t stop at this station if the decision was made before 22:00 the previous day.