





Train performance at Northallerton railway station

How reliable were train services at Northallerton station recently?

4-week period from 9 November to 6 December	Train punctuality at Northallerton	Trains cancelled at Northallerton
	58.7%	2.8%
	63.3%	3.2%
North & East Route:	65.9%	3.2%

What are we doing to improve?

Next three months:

A number of recent trespass incidents have caused delays and cancellations. We’re working closely with British Transport Police to reduce these incidents and improve reliability

Next year:

We’re planning technical upgrades to our trains to make them more reliable

Longer-term:

Completion of the Transpennine Route Upgrade and introduction of new trains

Chris Jackson, Managing Director TransPennine Express

Punctuality is the percentage of trains that arrived within three minutes of the scheduled time.
Cancelled means the percentage of trains that were scheduled to, but didn’t, stop at this station. This does not include trains which didn’t stop at this station if the decision was made before 22:00 the previous day.