



# Train performance at Thornaby railway station

How reliable were train services at Thornaby station recently?

4-week period from 9 November to 6 December	Train punctuality at Thornaby	Trains cancelled at Thornaby
 TRANSPennINE <b>EXPRESS</b>	58.2%	2.3%
 NORTHERN	74.2%	1.4%
<b>North &amp; East Route:</b>	65.9%	3.2%



## What are we doing to improve?

### Next three months:

A number of recent trespass incidents have caused delays and cancellations. We're working closely with British Transport Police to reduce these incidents and improve reliability

### Next year:

We're planning technical upgrades to our trains to make them more reliable

### Longer-term:

Completion of the TransPennine Route Upgrade and introduction of new trains

**Chris Jackson, Managing Director TransPennine Express**

Punctuality is the percentage of trains that arrived within three minutes of the scheduled time.

Cancelled means the percentage of trains that were scheduled to, but didn't, stop at this station. This does not include trains which didn't stop at this station if the decision was made before 22:00 the previous day.